Security Requirements Terms and Conditions

1. Unless otherwise provided, any term used in these terms and conditions shall have the meaning given to it in the Order (including the Terms and Conditions for Purchase of Products / Services).

2. Unless the context otherwise requires, the following expressions have the following meanings:

"**HKBN Data**"	means any data and/or information (including but not limited to personal data and Confidential Information) developed, received or acquired by the Vendor in the course of providing/performing the Products/Services which relates to HKBN or HKBN Affiliates, or to any of HKBN's or the HKBN Affiliates' respective users, customers and clients and their respective operations, facilities, customers, clients, employees, assets and programs in whatever form that data and/or information may exist. The Vendor hereby acknowledges that HKBN Data is owned by HKBN and/or HKBN Affiliate.
"**HKBN Affiliate**"	means any entity that (a): controls HKBN; (b) is controlled by HKBN; or (c) that is controlled by an entity that also controls HKBN, where "control" includes direct or indirect control, including any subsidiary, holding company or operating division of HKBN from time to time.
"**Vendor Personnel**"	means with respect to any Order, all persons deployed for performing such Order (or any part thereof) including any persons nominated in such Order (as from time to time replaced), the employees of the Vendor, the sub-contractors, and the employees of the subcontractors.

3. These terms and conditions shall survive any termination or expiry of the Order for as long as any HKBN Data remains under the custody or control of the Vendor and/or Vendor Personnel, or for a period of no less than 5 years from the termination or expiry of the Order, or as long as required by law (whichever is later).

4. The Vendor shall perform its obligations under the Order:
   (a) with appropriately experienced, qualified and trained personnel and with all due care, skill and diligence;
   (b) in accordance with the standards, practices, methods and procedures conforming to law and the degree of skill and care, diligence, prudence and foresight which would reasonably and ordinarily be expected from a skilled and experienced person engaged in a similar type of products/services as the Products/Services under the same or similar circumstances.;
   (c) in compliance with all applicable laws; and
   (d) in accordance with any reasonable instructions issued by HKBN and/or HKBN Affiliates from time to time.

5. Any postponement or consequential extension of time or change or suspension pursuant to any applicable provisions of any Order shall not release the Vendor from any of its obligations or liabilities or give rise to any waiver or estoppel in relation to any of its obligations or liabilities under the Order or these terms and conditions.

6. The Vendor shall provide mandatory computer-system security training to all Vendor Personnel involved in the Products/Services at least at onboarding and annually (or upon any material change in threats or regulations), covering topics such as threat awareness, mitigation strategies, privacy, compliance with relevant ordinance, handling of sensitive information of customers, and incident reporting procedures. The Vendor shall maintain records of such training, including attendance and completion certifications, and provide evidence thereof to HKBN upon request.

7. The Products/Services shall be performed and provided in compliance with all applicable laws and regulations and shall be in accordance with all professional methodologies, standards, guidelines and

codes of practice as published by relevant government bureaus and departments from time to time during the duration of the Order, unless and to the extent any provisions therein are inconsistent with any express requirements of the Order or unless otherwise agreed by HKBN on a case-by-case basis.

8. The Vendor shall conduct annual penetration testing for all of its internet-facing systems by independent competent expert/consultant and shall comply with the improvement measures advised by such competent expert/consultant.

9. The Vendor shall provide HKBN with regular security reports at least quarterly (or more frequently as reasonably requested by HKBN) during the duration of the Order, detailing the Vendor's implementation and maintenance of specific security responsibilities for HKBN Data, including without limitation:
    a. encryption measures applied to sensitive HKBN Data at rest and in transit, specifying encryption standards and key management practices;
    b. robust access controls, including multi-factor authentication, role-based access, and regular access reviews to prevent unauthorized entry to systems; and
    c. log keeping practices, including the retention of audit logs for at least [one (1) year], monitoring for anomalies, and procedures for log integrity and review.

    Each report shall include evidence of compliance (e.g., configuration summaries, audit trails, or third-party attestations) and any identified risks or remediation actions.

10. The Vendor shall immediately notify HKBN upon becoming aware of any computer system and data security incident in connection with the Order and/or the Products/Services, and provide details as reasonably required by HKBN. The Vendor shall fully cooperate with HKBN in responding to, investigating, and reporting the incident, including preserving and providing to HKBN all relevant logs, evidence, and access to systems/personnel, and assisting in any notifications required by government and regulatory authorities. The Vendor shall participate in any post-incident reviews, drills, or remediation plans at HKBN's request.

11. HKBN and/or HKBN Affiliates shall be entitled to:
    a. conduct audits and compliance reviews of the Vendor's performance under the Order at any time during the duration of the Order, with or without notice, including on-site inspections of facilities, systems, and records related to security requirements; the Vendor shall provide full, prompt access to all relevant premises, personnel, documentation, and data upon reasonable request;
    b. monitor the Vendor's ongoing activities in real-time or periodically, including through remote access to monitoring tools, logs, and dashboards (subject to reasonable security protocols), to verify adherence to security measures, training compliance, and incident reporting;
    c. require the Vendor to rectify any identified deficiencies within [thirty (30) days] or such shorter period as specified by HKBN at the Vendor's expense; and
    d. receive, upon request, all supporting records, reports, or third-party audit results related to the Products/Services.

12. The Vendor shall fully cooperate with and facilitate the exercise of all rights under [Clause 11], including by designating a point of contact for audit and monitoring coordination and bearing the costs of such cooperation.

13. Upon expiry or termination of the Order (or any part thereof), or at any time upon written request by HKBN, the Vendor shall promptly and securely delete all HKBN Data and confidential information (including backups, copies, and derivatives) stored in or processed through the Vendor's services or facilities. Deletion shall be performed in a manner that renders the information irrecoverable, and the

Vendor shall provide HKBN with a written certification of deletion within [five (5) working days] of completion, including details of the methods used and confirmation of full compliance.

14. The Vendor shall not retain any HKBN Data beyond the period necessary for compliance with applicable laws, and in no event longer than required under the Order.

15. The Vendor shall treat all HKBN Data as strictly confidential and shall not disclose, use, or permit access to such information or systems except as strictly necessary for the provision of the Products/Services under the Order or as expressly authorized in writing by HKBN.

16. The Vendor shall implement and maintain appropriate technical and organizational measures to protect the confidentiality of HKBN Data against unauthorized or unlawful access, accidental loss, destruction, or damage, in compliance with applicable laws and shall ensure all HKBN Data is properly isolated from other customer environment.

17. Any breach of confidentiality shall entitle HKBN and/or HKBN Affiliates to immediate injunctive relief in addition to other remedies available under the Order.

18. Failure to comply with any of these terms and conditions shall constitute a material breach of the Order, entitling HKBN and/or HKBN Affiliates to immediate remedies, including suspension of Products/Services or termination of the Order.