HKBN "11.11 Campaign" ("this Promotion") Terms and Conditions:

1. The promotion period starts from Hong Kong time 11 November 2018 00:00 to 11 November 2018 23:59 ("Promotion Period"). This Offer is only applicable to existing HKBN customers.

2. This Promotion is only applicable to existing HKBN customers and must online renew to designated 24-month or above service plan(s) within the Promotion Period, can purchase maximum 3 items of premium(s), coupon and/or additional entertainment pack(s) at an special price. The item(s) cannot be duplicate.

3. The premium(s) included HKBN Travel Pocket Wi-Fi - 5 Day-Pass and ESET Multi-Device Security Pack (1 User 2 Years). 1) Subscriber will receive HKBN Travel Pocket Wi-Fi - 5 Day-Pass promo code by email within 1 month upon successful renew the service plan and after post-activation cooling off period. The promo code(s) is not transferable, exchangeable for cash or used in conjunction with any other promo code(s). Each promo code can only reserve HKBN Travel Pocket Wi-Fi for one time. Subscribers can book for HKBN Travel Pocket Wi-Fi on online booking portal by using the promo code. Promo code(s) should be used within validity period, and Subscriber must have a valid service plan(s) (HKBN home broadband, home telephone service or mobile services). Unused promo code(s) will be forfeited automatically without notice or any compensation after the expiry date and/or Subscriber's account is cancelled or terminated. Subscriber may not directly or indirectly through a third party sell or in any way benefit from the sale of this offer. HKBN reserves the right to take any legal action against those in violation and reject the application of Subscribers. For more information: hkbn.net/en/travel-pocket-wifi. 2) Subscriber will receive ESET Multi-Device Security Pack (1 User 2 Years Product License Key by email within 1 month upon successful renew the service plan and after post-installation cooling off period. Subscriber shall download ESET NOD32 Multi-Device Security Pack (1 device for 2 years) from www.eset.hk/hkbn/download and activate the service by entering the Product License Key during installation. The Product License Key is not exchangeable for cash or used in conjunction with any other promotion. For ESET NOD32 Multi-Device Security Pack technical support, please contact Version 2 Limited (General Agency of ESET HK) 24 Support Hotline at 2893 8186 or email to support@eset.hk.

4. If Subscriber selects to purchase coupon(s), Subscriber will receive the Cash Coupon/ e-Coupon by mail or email within 4-8 weeks upon successful renew the service plan(s) and after post-activation cooling off period. Customer may not directly or indirectly through a third party sell or in any way benefit from the sale of this offer. HKBN reserves the right to take any legal action against those in violation and reject the application of Customer.

5. Additional entertainment pack(s) included myTV SUPER CJ Korean Entertainment Pack, myTV SUPER Blue Ant Entertainment Pack and myTV SUPER (Alpha Pack with 1 myTV SUPER Multi-view). 1) myTV SUPER CJ Korean Entertainment Pack, myTV SUPER Blue Ant Entertainment Pack is only applicable for existing customers who has myTV SUPER Alpha Pack. If Subscriber terminates the myTV SUPER Alpha Pack, the additional entertainment pack will be terminated simultaneously. If the additional entertainment pack was terminated in such circumstance, Subscriber shall also pay the total amount of the special monthly fees payable for the remaining Minimum Commitment Period to HKBN as liquidated damages (if applicable). For the terms and conditions of the service plan with myTV SUPER Alpha Pack, please refer to http://www.hkbn.net/tnc/myTV_SUPER_ENG.pdf. 2) HKBN will send the myTV SUPER (Alpha Pack with 1 myTV SUPER Multi-view) box redemption notification to Subscriber's registered email address within 7 days following the successful register of the service plan. Subscriber can redeem the myTV SUPER Box at the designated redemption center within the redemption period stated on the notification. Late redemption will not be accepted. HKBN will send the myTV SUPER customer ID and password to Subscriber's registered email address and mobile number respectively on the next day upon redemption of the myTV SUPER Box. Subscriber should use the relevant information to activate the myTV SUPER Box to enjoy the service. 3) Subscriber understands that HKBN is not the content provider of the myTV SUPER. The channel(s) and content(s) included in the myTV SUPER is subject to the announcement of MyTV Super Limited (Please visit www.mytvsuper.com/en). HKBN shall not be liable for any change and cancellation of any channel(s) and/or contents.

6. HKBN reserves the right to alter or cancel the promotion offers without prior notice. In case of any dispute, the decision of HKBN shall be final and conclusive.

7. By participating in this Promotion, Subscribers are deemed to acknowledge and agree to comply with the terms and conditions. HKBN reserves the right to amend the terms and conditions without prior notice.

8. In case of any disputes, the decision of HKBN shall be final and conclusive.