



**2023**

**SUMMER INNOVATORS**

**RESOLUTION**

**BOOKLET**

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# PREFACE

Greetings from the Summer Innovators of 2023! We're a dynamic cohort of five university students who dared to transform and **Empower Our Bright Tech Future**. This summer, we challenged ourselves to transcend the **ordinary and venture into the extraordinary, from Impossible to I'm possible!**

In a world where change is constant, we choose not to stay on the sidelines. Instead, we dive right into the exciting currents of technology that shape our future. It has been an incredible journey, filled with countless **"WOW!" moments** that have become our guiding mantra.

Our summer adventure at HKBN wasn't just a corporate experience. It was a sandbox of innovation - our training ground where we learned, adapted, and evolved. We thrived amidst the riveting fusion of IT and business, a blend so fascinating we couldn't help but exclaim, **"VOOL!"**

The lessons we've learned during our time here have been enriching and transformative. We've discovered that technology extends beyond algorithms and code. It's about harnessing these tools to craft solutions that **"Make our Home a Better Place to Live"**. To us, technology represents the potential to simplify life, enhance efficiency, and elevate enjoyment for all. Our time at HKBN has instilled this understanding, making our experience **"Awesome"**.

We firmly believe that our time at HKBN has forged us into **future-ready innovators**. What we carry with us **not just the toolkit of technical skills, but also an inventive mindset** that will enable us to navigate and contribute meaningfully to the emerging technological era.

As the summer draws to a close, and our program nears its end, we present this booklet as our parting gift that encapsulates our journey - **marking our evolution from students to innovators**. We hope you find our story as inspiring as our experiences at HKBN have been for us. Embark on this journey with us and prepare for a 'WOW' ride!







## NiQ Lai

### Co-Owner & Group CEO, HKBN

Dear HKBN Summer Innovators Vintage '23,

#### Transcending Beyond Average

As you wrap up your 2023 HKBN Summer Innovator program, envision the future 10 years from now and decide whether you want to be average or positively exceptional, as your actions over the next decade will greatly influence your outcome.

If you want to be average, then be shy and hide in the crowd and merely do what is expected of you. If you want to be positively exceptional, then decide upon what you will do to make yourself stand out today, and then compound this for next ten years. Note that working harder is likely to get you a linear return, whereas working smarter is likely to get you an exponential return, so the best way to stand out is to work harder and smarter than others, driven by clear purpose beyond money.

If you want to make a big positive impact, then you will need to be in a position of influence, and it is easier to look after others, after you can provide for yourself.

I look forward to staying in touch and wish you the very best of effort and luck in the coming decade.

Remember, Life is too short, so Let's WOW It rather than Just Do It!,

NiQ  
Aug 2023



# GET TO KNOW OUR 2023 SUMMER INNOVATORS



**Donald CHEUNG**

HKUST - BBA in Information Systems &  
Management

Technology Network Development



**Ellie LEE**

HKBU - Human Resources Management &  
Information Systems and Business Intelligence

Talent Engagement



**Theresa CHAN**

CityU - Global Business Systems  
Management

Information Technology



**Justin XIAO**

CityU - Computer and Data Engineering

System Integration Delivery



**Eric SO**

PolyU - Computing

Information Security

# OUR JOURNEY

Let's review our 8-week WOW journey!

26 Jun



## Journey Start!

We began to understand the distinct culture and meet the Elite Sports Team in HKBN.. This marked the beginning of our 'WOW' journey.

## Visit Data Centre

Our visit to HKBN's data centre offered us informative insight into the company's history and its evolution from a small ISP to one of the leading providers of broadband and telecommunications services in Hong Kong.

30 Jun



6 Jul



## STEM Workshop

We participated in a robotic workshop organized by the Robot Institute of Hong Kong, led by its founder Jacky. We have constructed robots that are capable of solving problems. It trained our innovative thinking and teamwork.



14 Jul



## NFPM AIRSIDE visit & Leadership Forum + Reverse Mentorship

We cooperated with Nan Fung Property Management (NFPM) for a meaningful event fostering sustainability and social responsibility. Our day included a tour of AIRSIDE's green building features, an engaging leadership forum on ESG practices, and an inspirational reverse mentoring session. This collaborative experience allowed us to exchange ideas and find motivations to drive sustainability together.

## HKBN X Mannings Solution ArchiTECH

To prepare for our Solution ArchiTECH Case Competition, we visited the Mannings's office and retail store to understand their brand, operations, and the latest technologies used.

20 Jul



21 Jul



## Kids the Day

We coordinated with the TOD team to organize interesting activities for our talents and their kids, creating precious interaction time for them.

## Lunch with Breer and ARUP

We had lunch with Breer's founder, Anushka, and ARUP's representatives to exchange ideas and learn how Anushka's perseverance to start her business with her partners.

26 Jul





28 Jul



## HKBN X Microsoft Tech Advocates

We visited Microsoft to learn about Azure OpenAI, gaining insights for our final project. We witnessed innovative AI solutions, and learnt from Microsoft's talents about their motivational IT career experiences.

## Connecting the dots - An Infinite game

We had a "Vappy" interactive time with our Group CTO, Danny Li, where he discussed his personal philosophy, inspiring us to discover our own unique path and carve our own meaningful journey.

8 Aug



11 Aug



## Mixer Night' 23

We organized the Mixer Night and invited CXOs and senior executives from different industries, breakthrough our shyness to exchange ideas and build up our business network.

## Dinner with Jacky Leung (Goldman Sachs)

We dined with Goldman Sachs's Managing Director, Jacky Leung, to learn from his experiences and how he achieved success.

17 Aug



17 Aug



## Graduation Ceremony + Solution Architech Case Competition

Inspired by previous visits and experiences, we participated in the case competition to present our innovative ideas. Additionally, we had a memorable graduation ceremony to mark the end of our journey.



# WHAT RESOLUTION MEANT TO US

Throughout our journey, the concept of 'Resolution' has emerged as a cornerstone of our development. It transcends the act of reflection and signifies an unwavering commitment to improvement—an emblem of our growth. Each significant activity or visit is followed by the drafting of a resolution, a documented account of our experiences and the lessons gained.

Writing a Resolution is like making a sincere promise to ourselves. It acknowledges our capacity for growth and our determination to pursue it. Resolutions represent our commitment to apply our knowledge and experiences to future endeavors.

In our 8-week journey, we have shared numerous Resolutions with the HKBN Elite Sports Team, extending an open invitation to all to partake in our transformative journey of knowledge acquisition and self-enhancement. In this journey, learning is an unending, boundless process.

We hereby present our Final Resolution to conclude our journey of growth, and our aspirations for the future. Our hope is that it inspires continuous learning and personal transformation for ourselves and others.







### Challenging but Rewarding

My 8 weeks journey at HKBN was an eye-opening experience that taught me so much about the professional world and myself. The visits offered **fascinating glimpses** into different industries. For example, seeing the data center showed HKBN's top-notch customer service standards, while Microsoft office visit emphasized the need to rapidly adapt in our fast-changing world. These experiences drove home how **exceeding customer expectations** and **embracing changes** are key for any success.

Mixer Night provided a good chance for me to **break perceived barriers**. At first, I felt intimidated mingling with high-profile professionals at the mixer events. But through conversation, I realized anyone can achieve success if they **stay curious and proactive**. Their advice to keep growing, think big, and avoid self-imposed limits really resonated with me. I now know that **with the right mindset**, ordinary people can do extraordinary things.

In addition to those activities, **my teammates have been incredibly supportive at work**. Their willingness to share their extensive knowledge and experience helps me gain a much deeper understanding of the information security industry. Their friendliness **makes me feel like I'm part of a team**.

Though brief, the summer innovator programme provided me with **priceless experiences and insights** to guide my path to future success. HKBN taught me to **dream big** and maximize every chance, no matter how small the start. With this audacious proactive mindset, I know that if I retain my curiosity, I can achieve remarkable things. My journey with **HKBN empowered me to shatter barriers** and fulfill my biggest aspirations.





# Justin Xiao

## System Integration Delivery



### Adopting a Growth Mindset

In these 8 weeks journey, I have witnessed the **transformative power** of embracing a **growing mindset**.

Throughout the project, the project manager consistently **maintained open communication** with stakeholders, ensuring they were kept informed about any changes or setbacks. This demonstrated her embrace of feedback and her willingness to **make adjustments**, effectively keeping the project on track despite unforeseen challenges. Reflecting on this experience, I now understand that continuous growth necessitates the **embrace of challenges** and the **pursuit of new experiences**.

Adopting a growth mindset is like choosing to **be a river rather than a lake**. By choosing to embody the qualities of a river, individuals with a growth mindset actively **embrace change**, continually **seek opportunities** for learning, and strive for personal growth. This mindset allows us to **unlock our full potential** and **make a lasting impact** on ourselves and the world around us.



### Nurture Sustainable Success

During my Summer Innovator experience in HKBN Enterprise Solutions. I had the opportunity to immerse myself in a **dynamic and innovative work environment**. From day one, I was exposed to a challenging project and tasks that allowed me to **apply my knowledge and develop new skills**.

One of the most rewarding aspects of my experience was **collaborating** with a talented and diverse team. I was **encouraged to actively contribute ideas and solutions**, fostering a culture of creativity and teamwork. Through cross-functional collaborations, I **gained insights** into various aspects of the Information and Communications Technology industry and learned how different teams work together to **achieve common goals**.

HKBN also provided me with valuable **networking opportunities**. I had the privilege of connecting with professionals across different industries, exchanging knowledge and experiences. Their **guidance and mentorship** further **enriched my learning journey**.

# Theresa Chan

## Information Technology



### Towards Transcendence

Our transformative eight-week journey ended with the realization that the most significant barriers to success are often those we impose on ourselves. We have learned to shatter these **self-generated limits**, shifting from the restrictive "Impossible" mindset to an empowering "I'm possible" perspective. This liberating change has not only **removed our constraints**, but also set the stage for further growth.



This newfound mindset is complemented by the concept of becoming **'π-shaped' individuals**, inspired by Danny. This involves deepening our core strengths while simultaneously expanding our skills across various disciplines. Having released our self-imposed shackles, we now stand before an expansive universe of possibilities.



Stronger and more prepared than ever to transcend any challenges that come our way, we will carry this spirit forward as we journey towards our most ambitious goals.

### Embrace Proactivity; Overcome Shyness



The mantra **"Be proactive"** echoed the loudest during our eight-week "WOW" journey at HKBN. The company encouraged overcoming the "Asian shyness" and **pushing beyond our comfort zones**. This powerful message had a profound impact on me, transforming my approach to social interactions and communication throughout the internship.

This enriching journey underscored a critical lesson: **every interaction is a priceless opportunity** for learning and personal development, regardless of the outcome. I realized that any awkwardness in conversation is fleeting and easily forgotten. In contrast, an effective discussion can lead to valuable exchanges of knowledge and ideas with long-lasting benefits.

Upon reflecting on these eight transformational weeks, I now understand that **opportunities rarely knock twice**. Hence, it's crucial to be proactive and seize any that come our way!



# Donald Cheung

## Technology Network Development



Lunch with my mentor, Derek ☺

### Transcendence: Go beyond your limit

I still remember how different it was since my first day at HKBN. Initially, I thought that meeting expectations with minimal effort would suffice. However, I was soon enlightened by the advice I received: "We strive for 'WOW' rather than settling for 'enough' or 'average'." It dawned on me that being average wouldn't leave a lasting impression. It was extraordinary, the 'WOW' factor, that truly made an impact and created remarkable memories.

Motivated by this revelation, I seized every opportunity that came my way. I proactively reached out to my mentor, attended lunches, and engaged in conversations. It became evident that there was so much more to learn beyond acquiring knowledge. Witnessing how people handled challenges and setbacks with resilience and wisdom taught me invaluable lessons that couldn't be found in books. I became a "sponge", absorbing experiences and knowledge, and it remains one of my most significant takeaways.

During this year's Mixer Night, I proposed the theme of "transcendence.", wish to inspire others to strive for the extraordinary and to go beyond their limits. To me, this word continues to resonate in my life, guiding me to embrace new opportunities, seize them, and push myself further than I thought possible.

### Be a "T" or even 'π'-person

During this journey, my perspective has completely shifted. Despite initially thinking, "I'm just a business student; I don't need to know this," or doubting my ability to grasp technical concepts, everything has changed in the past 8 weeks. Working in my department, I've delved into the practical applications of technology in telecommunications, revealing a whole new world of possibilities in my career.

Guided by Danny's emphasis on becoming a "π-person," I've expanded my knowledge beyond my expectations. I now understand the value of continuous learning and the power of a diverse skill set. It's no longer just about being a business student; I've become a well-rounded individual ready to contribute fresh perspectives and ideas.



Connecting the Dots Workshop with Danny

### Alone can go fast, together we go far

In this 8-week transformative journey, I have witnessed the power of working together, experiencing the highs and lows, and engaging in two-way mutual learning. The laughter and support we shared have left an extraordinary and remarkable impact on me. I want to express my special thanks to my fellow Summer Innovators' 23 and everyone who has been a part of this unforgettable journey with me.





# Ellie Lee



## Talent Engagement - Talent & Organizational Development

### Let's WOW it rather than just do it !

One of the valuable takeaway is that I have learned how to **WOW** others and **stand out from the crowd**. Our Group CEO, NiQ, always emphasizes the importance of WOW-ing others. As a Summer Innovator at HKBN, we are always encouraged to **exceed expectations** in our work, as WOW-ing is the fastest way to **create a deep and lasting impression on others**.



Throughout my childhood, I was just an **ordinary and average student**, easily forgotten in the minds of others. I followed the rules at school and completed my work on time. Therefore initially, I didn't grasp the significance of adopting a WOW mindset. At the beginning of my journey, I only aimed to be obedient and finish my internship smoothly.

However, my perspective changed when I became the **chief coordinator** of the mixer night. I then truly understood the power of WOW-ing and its ability to **leave a lasting impression**. We received many positive comments from the CXOs, appreciating our event design, and were WOWed with it. Our secret code idea makes our mixer stand out from ordinary networking events. **WOW-ing isn't just a slogan; it's an action that can make a significant impact**. Now, I have developed my own LUCA and I'm ready to WOW others. **I am no longer ordinary**.



### Prior Preparations Prevents Poor Performance

Being a part of the TOD team has provided me with numerous opportunities to coordinate events, including those within the Summer Innovator program that I was in. Throughout this experience, I have understood the importance of the 5Ps: Prior Preparations Prevent Poor Performance. While preparation is necessary for events, I have realized that **thorough and meticulous preparation is the key** to ensure smooth and successful event execution which also **boosts my confidence**. When I invest time and effort into planning every detail, I **feel more equipped to handle any challenges that may arise**.

### Don't tell me your mother is a woman; tell me how beautiful she is

In the time when I was leading the mixer, I initially had numerous ideas for creating a glamorous and fun event. However, our TE director, Adele, pointed out a crucial aspect that I had overlooked. She emphasized that **organizing events isn't just about putting on a show; it's essential to consider the value that the event can bring**. This realization impacted my perspective and made me reflect on the deeper purpose behind each planning not only event planning.

# Let's guess the meaning of the secret code below!




**SECRET**  **MESSAGE**

A	B	C	D	E	F	G	H	I	J	K	L	M	N
													
O	P	Q	R	S	T	U	V	W	X	Y	Z		
													
													

CAN YOU CRACK THE CODE ?

Let's check the answer!

**NEXT** 



# TRANSCENDENCE TRANSCENDENCE TRANSCENDENCE

This year, we chose the word "TRANSCENDENCE" to be our secret code for the Mixer Night.

TRANSCENDENCE is a powerful concept that holds the potential to **unlock new horizons and propel us beyond our perceived limitations**. It's about breaking through those imaginary barriers and discovering new horizons.

Throughout our journey at HKBN, we've learned that when we push ourselves and take risks, amazing things could happen. We've seen how surpassing our own limits can lead to untapped potential and incredible achievements.

TRANSCENDENCE requires **courage, resilience, and a willingness to venture into uncharted territories**. It calls for embracing failure as a stepping stone to success and viewing obstacles as opportunities for growth.

As students, we are often presented with numerous opportunities to go beyond our limits. It is in these moments of stepping outside our familiar territories, we discover the true extent of our capabilities. **By embracing challenges and the unknown, we expand our knowledge, skills, and perspectives.**

After the Summer Innovator Programme, we will carry the word "TRANSCENDENCE" with us. Continue to push ourselves, step outside our comfort zones, and embrace the challenges that come our way to achieve greatness.



# Thank you!

As we close this chapter of our 8-week adventure, we take a moment to express our deepest gratitude to everyone who has been a part of this transformative journey. To our mentors, for their unwavering guidance and invaluable insights; to our peers, for their camaraderie and mutual encouragement; and to the entire HKBN Elite Sports Team, for creating an environment where learning and growth were encouraged.

Your support and belief in us have been instrumental in shaping our experiences and our understanding of limitlessness. We are ready to carry these lessons into our future endeavors. Thank you for the unforgettable journey, and here's to many more adventures to come!

ft. Summer Explorer-Andrew Lee

## Special thanks to: (in no particular order)



萬寧 manning's



Jacky Leung From Golden Sachs

+

All of you involved in our journey!





**BY**

# **Summer Innovators 2023**